

# What's Current



The Powerful Choice

Visit us at [www.novec.com](http://www.novec.com)



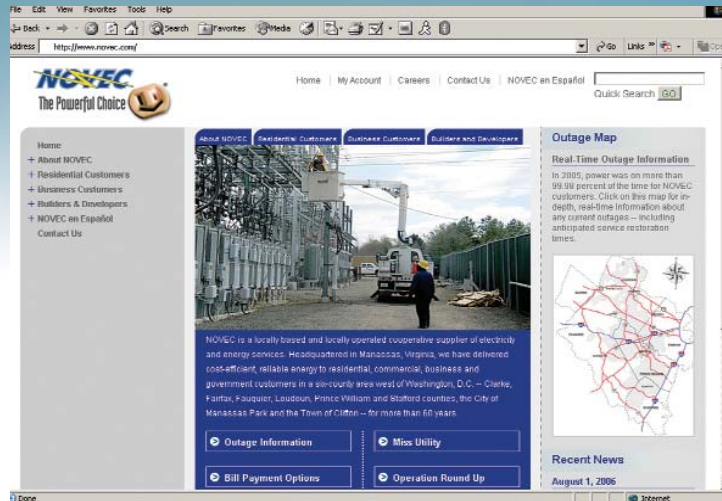
## Check Out the New Features on [www.novec.com](http://www.novec.com)

NOVEC's Web site has been redesigned and now offers new and improved features for customers. Visit today and check out all you can do online!

**New Look & Feel:** Modern appearance and better organization. The most frequently accessed information is presented in easy-to-navigate tabs.

**Outage Alerts:** Our real-time outage map on the home page offers easy access to information about current power outages.

**Online Service Sign-up:** Customers can apply for new service or transfer service online. A customer service representative (CSR) will follow up with your request once the online form is submitted. You can also change account



information or request service to be disconnected using the online form (A CSR will also follow up on these requests).

**Online Account Access:**

View your billing options, payment history for the past 24 months, and see if your current payment has been received.

**Cash Back Information:**

Our updated list of unclaimed Cash Back refunds is now online. You might know

someone on the list and can let them know that NOVEC may have money for them.

**Information for Builders:** In the Builders and Developers section, you can find specific guidelines and forms for the installation of electric service. Here you will also find information about easements and rights of way.

**Loose Change Brightens Lives**

The Value of Community. Every year NOVEC customers agree to round up each month's electric bill to the next dollar amount to help pay the fuel bills of customers who cannot do so. We call this Operation Roundup (ORU). Support this worthy cause by enrolling or making a one-time donation today. Sign up today at [www.novec.com/oru2](http://www.novec.com/oru2). Need more information? Call 703-335-0500 or 888-335-0500.

Your loose change will brighten many lives.

**PRIZE DRAWING!**  
To enter sign up at [www.novec.com/oru2](http://www.novec.com/oru2) by December 1

## Operation Turkey Needs Your Help

NOVEC has been a partner with SERVE, Inc. and ACTS in the annual Operation Turkey Thanksgiving food drive for many years. We're asking for your help in collecting non-perishable food items for the less fortunate in our area.



From November 6 through November 15 you can drop off food donations at NOVEC's Minnieville and Manassas offices. SERVE and ACTS will distribute the food to their clients in the Prince William County area.

**Suggested Food Items:**

Canned vegetables and meats, boxed muffin mixes, Bisquick, instant mashed potatoes, canned pie filling, evaporated milk.

**Drop-off Locations:**

10323 Lomond Drive, Manassas, VA  
14500 Minnieville Road, Woodbridge, VA  
**Hours:** 8:15 a.m. - 5:00 p.m., November 6-15

## Change Your Light Bulbs to Save Money and Energy

According to the Department of Energy, lighting consumes almost 15 percent of a household's electricity use. Reducing this expense is as simple as replacing incandescent light bulbs with energy-efficient compact fluorescent lamps (CFLs).

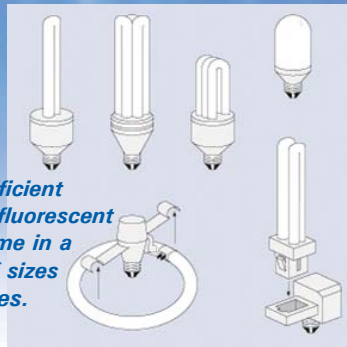
### Why Switch to CFLs?

▶ **Save energy.** CFLs provide the same amount of light as standard incandescent bulbs, but use 66 percent less energy.

▶ **Save money.** Save up to \$35 annually if you replace four standard incandescent lamps with CFLs.

▶ **Save time and hassle.** CFLs last six to 10 times longer than incandescent lamps, so you typically don't have to change the bulb for four to five years.

*Energy-efficient compact fluorescent lamps come in a variety of sizes and shapes.*



▶ **Help the Environment.** If every U.S. household replaced one bulb with an ENERGY STAR\* CFL, together we'd save enough energy to light seven million homes and reduce greenhouse gas emissions equivalent to that of one million cars.

### For More Information

Visit the Department of Energy's Energy Efficiency and Renewable Energy Network Web site at [www.eere.energy.gov/consumer](http://www.eere.energy.gov/consumer) to learn more about CFLs.

\*ENERGY STAR is a joint program of the U.S. Environmental Protection Agency and the Department of Energy helping individuals and businesses save money and protect the environment through energy-efficient products and practices.

## What are Utility Rights of Way and Easements?

When discussing utility line corridors, NOVEC often uses the terms "right of way" and "easement" when talking about a defined portion of a property where utility lines and equipment are installed and maintained. We've explained these terms here to help you better understand them and how they relate to your property.

NOVEC acquires utility line easements from property owners prior to the installation of utility lines. These easements allow crews to install poles, wires, underground cables and other equipment on your property within defined boundaries. NOVEC easements vary in width from 15 feet for underground lines to 30 feet for most overhead distribution lines, and up to 100 feet in width for high-voltage transmission lines.

Landowners may continue to use that portion of their property defined in the easement for many normal purposes, including parking and driving, farming and other uses. However, the easement language places some restrictions on the use of your property within the boundaries of the easement to ensure your safety and to enable access to NOVEC equipment for maintenance and system upgrades. **These restrictions include permanent items such as swimming pools, sheds, some fences, and the planting of new trees.**

Tree trimming crews inspect the easement area every three years and trim all trees that have grown to within 10 feet of the overhead wires. They also remove hazardous trees and other plant material that could obstruct access for NOVEC line crews.

**RIGHT OF WAY:** NOVEC's general right to access and travel across the property to install and maintain utility lines and related infrastructure.

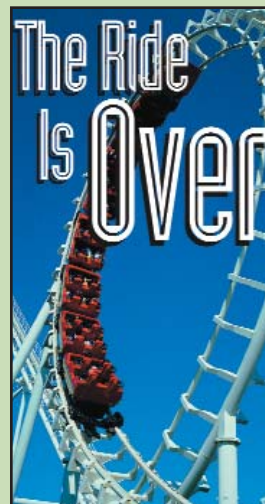
**EASEMENT:** A legal right held by one person to use the land of another person for a specific purpose.

Plant material such as turf grasses and ground covers planted within the easement are not only an acceptable material but are encouraged.

However, before you plan to build or plant anything other than grasses and ground covers within or near a NOVEC utility easement please

contact the NOVEC Right-of-Way Department to be sure it's acceptable in the easement area. A utility easement is a legal document attached to your deed and therefore NOVEC has the legal right to remove items placed within the easement which are not conducive to our utility lines.

For a copy of our typical easement document, contact the Right-of-Way Department at (703) 392-1661, (888) 335-0500, ext. 1661, send e-mail to [novecrightofway@novec.com](mailto:novecrightofway@novec.com) or visit [www.novec.com](http://www.novec.com).



If natural gas prices have left you in a lurch, it's time to call NOVEC Energy Solutions. NES, a wholly owned subsidiary of NOVEC, offers low, one-year fixed price contracts for natural gas supply. By locking in a fixed price for natural gas supply, you can avoid large fluctuations in your monthly natural gas bills.

Lock in now, and enjoy the peace of mind of knowing that no matter how volatile natural gas prices may become, you will be protected.

**NOVEC Energy Solutions**  
the neighborhood expert

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(888) 627-7283 or send e-mail to [NES@novec.com](mailto:NES@novec.com)



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