

Enrolling in ORU is Easy

Three ways to learn more about ORU and sign up:



Visit: www.novec.com/oru

1



Email: oru@novec.com

2



Call NOVEC's Customer Service Center at 703-335-0500 or 1-888-335-0500

3



Lomond Business Center

P.O. Box 2710
Manassas, VA 20108
703-335-0500 or 1-888-335-0500

www.novec.com/ORU

NOVEC is an equal opportunity provider and employer.

OPERATION ROUNDUP



Operation Round Up[®]

Help your neighbors in need
stay warm this winter.

NOVEC 



With ORU, Your Change Changes Lives

ORU winter heating grants are distributed to county aid agencies and local charitable organizations, which assist eligible NOVEC customers. Agencies and organizations are designated by the ORU Customer Advisory Board, which is composed of NOVEC member-volunteers.

Your Donation is Tax-Deductible

Your monthly electric bill shows how much you have donated to ORU, along with a year-end statement. The amount contributed to ORU is tax-deductible as tax laws permit.



Every little bit adds up.

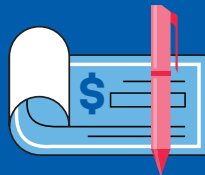
Round Up Your Bill and Help Others

Thousands of NOVEC customers give back to the community through Operation Round Up. ORU participants allow NOVEC to round up their electric bills each month to the nearest dollar. Their change helps low-income families, individuals, senior citizens and other NOVEC customers who qualify for heating assistance.



ON AVERAGE, PARTICIPANTS CONTRIBUTE ABOUT 50 CENTS A MONTH.

For example, a bill that is \$69.54 is rounded up to \$70 and the extra 46 cents goes into the ORU fund. NOVEC pays all administrative costs of the program.



YOU CAN ALSO MAKE A ONE-TIME DONATION BY MAILING IN A CHECK.

Checks should be made payable to NOVEC Operation Round up. Send to the address printed on the back, ATTN: NOVEC ORU.

Join Operation Round Up today. It not only makes sense, it just takes ¢ents!