

## **REMEMBER TO THANK A LINEWORKER THIS APRIL**

NOVEC is proud to honor the hard work and dedication of its lineworkers on April 10 — National Rural Electric Cooperative Association's Lineworker Appreciation Day.

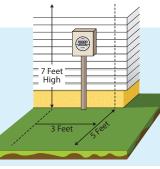
Lineworkers all over the country put their lives at risk to build and maintain the electrical systems we depend on every day. Working with thousands of volts becomes even more dangerous during storms when power outages occur, and lineworkers work day and night in hazardous weather conditions to restore service.

Responding to outages is just part of a lineworker's job. NOVEC's technicians keep busy year-round working on nearly 8,000 miles of power lines and cables. Construction Supervisor Jimmy Mynhier says, "NOVEC helps to harden the system from severe weather by following a strict right-of-way clearing program, upgrading underground and overhead structures regularly, and providing lineworkers with computer technology that assists them in the field."

Lineworkers always appreciate the support and encouragement customers give them through emails, letters, and social media posts. Help us celebrate lineworkers during the month of April. You can thank your lineworkers using the #ThankALineworker hashtag and posting it on: (F) @NOVEC, (T) @NOVEC, (I) @novec\_electric

## PLEASE KEEP METERS AND UTILITY ENCLOSURES ACCESSIBLE

NOVEC needs safe access to your electric meter to perform routine maintenance, change the meter, and respond to emergencies. For your safety and the safety of NOVEC employees and contractors, please keep electric meters accessible. If NOVEC technicians cannot access your electric meters safely, you may receive a written notice that either asks you to remove all obstructions or tells you that NOVEC has removed them.



## NOVEC DISTRIBUTION RATE INCREASE TAKES EFFECT APRIL 1, 2023

NOVEC customers have enjoyed stable base electric rates for decades thanks to strong system growth and prudent financial management. The last rate adjustment occurred in 2010, and it was actually a rate *decrease*. But it is not surprising that inflation, rising interest rates, and supply chain challenges over the past few years have increased operating costs associated with equipment, materials and labor. As a result, effective April 1, 2023, NOVEC will implement its first distribution rate increase in 32 years.

When combined with the power cost adjustment reduction that took effect at the beginning of the year, the distribution rate increase has a minimal effect. A December 2022 residential bill for a customer using the average 1,230 kWh a month totaled \$167.67. An April 2023 residential bill will total \$168.31. **The monthly increase of \$0.64 equates to an overall increase of less than one-half of 1%**. The annual increase totals \$7.68, which is considerably less than increases seen in numerous other household expenses. Members' actual increase will vary slightly based on their monthly electric consumption.

## RECOGNIZE EARTH DAY ON APRIL 22 AND ARBOR DAY ON APRIL 28

Plant deciduous trees to save energy. Deciduous trees provide shade during summer and lose their leaves during fall to let natural sunlight warm your home.





There are certain things we've come to expect. **Power from NOVEC** with **99.99%** reliability is one of them.

